

Job Title: Open Farm Weekend Team Leader

Main Purpose of job: To lead the Open Farm Team in providing the warmest of welcomes to our visitors whilst ensuring the highest possible standards of animal welfare

Hours of Work: 3 days/week Friday, Saturday and Sunday 8.00am - 5.00pm

Key Responsibilities:

- To direct the Open Farm team as effectively and efficiently as possible in providing the highest level of service for visitors, and the highest level of animal welfare for livestock.
- Maintenance of stock enclosures to highest standard of cleanliness and good repair at all times.
- To be an active team member, contributing constructively, supporting and always treating other team members and visitors with fairness and courtesy.
- To provide the best possible visitor experience providing accurate and appropriate information, as required.
- To comply with the latest health and safety legislation at all times.

Required skills/training/knowledge:

- Good general knowledge of animal welfare and stock management.
- Great communication skills.
- Physically fit, in order to be able to undertake hard physical work.
- Reliable and punctual, with a good sense of humour
- Must be able to work well as part of a team, but also, when appropriate/required, to use own initiative.
- Ability to work well in all weather conditions

Tasks:

- Leading the team on the Open Farm Supervisor's days off
- Animal Husbandry.
- Maintaining good presentation of whole Open Farm area.
- Dealing courteously with visitors' enquiries, concerns and complaints.
- Other tasks, as required.